# **LIMITED WARRANTY INFORMATION**

## PAINT PROTECTION FILM AUTOMOTIVE

## **WARRANTY ACTIVATION AND ELIGIBILITY**

The **EVOLV** warranty is applicable to our range of **PPF** products (excluding accessories), provided that they are used, transformed, and implemented in accordance with the specifications detailed in the **EVOLV** technical data sheets and application guides. To activate this warranty, you must register your product online at our website within 30 days following the purchase of an **EVOLV** protection film.

This warranty commences from the purchase date of your **EVOLV** protection film, with the installer's invoice serving as proof of purchase. It specifically covers defects such as **cracking**, **peeling**, **or bubbling of the product** under normal use and proper maintenance.

Eligibility for this warranty requires installation by an **EVOLV-certified** installer who has participated in **EVOLV PPF Training** within the last two years and has maintained proper care of the product.

It is your responsibility to verify and test the suitability of the provided information regarding the products for your specific application.

## **PERIOD DETAILS**

**EVOLV** offers a warranty for its **Paint Protection Films (PPF)** ranging from 0.5 to 10 years, depending on the type of film and the geographical region where the vehicle is located. The table below outlines the specific warranty periods:

PRODUCT	ZONE 1 (TEMPERATE CLIMATES)	ZONE 2 (EXTREME CLIMATES)
GUARD CLEAR <b>PPF</b>	8	5
PRO CLEAR <b>PPF</b>	10	7
HEAD-LIGHT <b>PPF</b>	10	7
WINDSHIELD <b>PPF</b>	1	0.5
COLORS PPF	6	3
DRY-X™BLACK GLOSS CARBON FIBER <b>PPF</b>	8	5

## **CLIMATIC ZONE CLASSIFICATION**

The warranty duration for **EVOLV PAINT PROTECTION FILMS** varies based on the geographical zone where the vehicle is located. The zones are classified as follows:

**Zone 1:** This zone includes countries with generally temperate climates. Countries in this zone include:

**Europe:** Germany, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia and Herzegovina, Croatia, Denmark, Finland, France, Georgia, Hungary, Iceland, Ireland, Italy (north of Rome), Kazakhstan, Liechtenstein, Luxembourg, Moldova, Montenegro, Norway, the Baltic States, the Netherlands, Poland, Czech Republic, Romania, United Kingdom, Russia, Serbia, Slovakia, Slovenia, Sweden, Switzerland, Ukraine.

North America: Canada, Greenland, United States of America (excluding states listed in Zone 2).

**Zone 2:** This zone includes countries with more extreme climatic conditions, such as tropical, subtropical, and desert climates, as well as high altitude areas above 1000 meters. Countries and regions in this zone include:

Europe: Albania, Crete, Greece, Italy (south of Rome), Macedonia, Malta, Portugal, Spain.

Americas: Afghanistan, Bahamas, Barbados, Belize, Bolivia, Brazil, Bulgaria, Caribbean Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Guyana, Haiti, Honduras, Jamaica, Mexico, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, Suriname, United States of America (Arizona, Florida, Nevada, New Mexico, Texas, Utah), Uruguay, Venezuela.

Asia & Middle East: Bahrain, Bangladesh, Bhutan, Burma (Myanmar), Cambodia, China, Cyprus, East Timor, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyzstan, Laos, Lebanon, Malaysia, Maldives, Mongolia, Nepal, Oman, Pakistan, Philippines, Qatar, Saudi Arabia, Singapore, South Korea, Sri Lanka, Syria, Taiwan, Tajikistan, Thailand, Turkey, Turkmenistan, United Arab Emirates, Uzbekistan, Vietnam, Yemen.

Africa: Algeria, Angola, Bahrain, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Egypt, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Libya, Madagascar, Malawi, Mali, Mauritania, Mauritius, Morocco, Mozambique, Namibia, Niger, Nigeria, Rwanda, Senegal, Sierra Leone, Somalia, South Africa, Sudan, Swaziland, Tanzania, Togo, Tunisia, Uganda, Western Sahara, Zambia, Zimbabwe. All desert areas.

Oceania: Australia (northern states and desert areas), New Zealand, Fiji, Papua New Guinea.

**Note:** Specific regions within these countries, including all desert areas and all areas at altitudes above 1000 meters, are included in Zone 2 regardless of the country classification.

### **COVERAGE AND EXCLUSIONS**

#### **COVERAGE**

The **EVOLV** warranty is extended exclusively to the original purchaser and is non-transferable. It covers material defects only and does not include any labor costs or expenses related to repainting the vehicle. The warranty strictly applies to defects such as cracking, peeling, or bubbling under normal usage.

#### **EXCLUSIONS**

The warranty will not cover:

- Damage caused by improper installation.
- Scratches, dents, or impact-related damages.
- Neglect, misuse, or use of harsh chemicals on the film.
- Damage due to extreme environmental conditions, such as acid rain, salt, or excessive UV exposure.
- Improper maintenance or failure to follow recommended aftercare.

#### **NATURAL DEGRADATION**

Over time, materials are naturally subject to wear and tear due to climatic conditions. Changes in transparency, brightness, and minor peeling at the edges or around rivets are expected and are not covered by this warranty.

Please note that the **EVOLV** warranty, similar to other industry warranties, does not cover labor costs or damage to the vehicle, including any paint damage. This ensures clear and fair protection guidelines within the scope of the warranty.

#### **DEALER LIMITATIONS**

Dealers are not authorized to modify or extend this warranty in any way.

#### **LEGAL COMPLIANCE**

This product must comply with all state or provincial laws in the region where the vehicle is registered. The warranty is void if the product is abused, improperly cared for, or if care and cleaning instructions are not adhered to.

#### LIABILITY

**EVOLV** is not liable for any damage caused to the film or the surface it is applied to, resulting from improper treatment or non-approved application methods.

#### **CARE INSTRUCTIONS**

To ensure your PAINT PROTECTION FILM performs at its best, we recommend the following:

MONTHLY WASHING: Use EVOLV PROWASH PH Neutral Shampoo once a month.

SEALER APPLICATION: After each wash, apply EVOLV DEFENDER Ceramic Sealer to maintain film protection.

**FOREIGN CONTAMINANTS:** Remove bird droppings, bugs, dirt, and other foreign materials as soon as possible to avoid potential damage. We suggest using our **EVOLV PRISTINE** *Waterless Wash and Detail* to maintain the coating and ensure optimal performance.

HIGH-PRESSURE WASHES: Keep nozzles at least 36 inches away from the film to prevent damage.

**AVOID ABRASIVE PRODUCTS:** Do not use abrasive cleaners, rubbing compounds, solvent-based degreasers, or high-speed buffing/polishing equipment.

#### **IMPORTANT NOTICE**

**EVOLV** products are rigorously tested to ensure quality and performance. However, the published information is based on research and does not constitute a warranty. Purchasers should evaluate the product's suitability for their specific application, as **EVOLV** does not guarantee performance in all conditions. Specifications may change without notice.

#### **CLAIM PROCESS**

Warranty claims must be reported within 90 days of discovering the defect, with all required paperwork completed. Claims submitted after 90 days may be rejected.

Incomplete paperwork will be returned to the dealer, and the claim may be denied if not corrected.

#### **IMPORTANT**

Customers and installers must review the specific product's datasheet for full details on proper application and maintenance procedures.